

Oregon Energy Fund Privacy Policy

Effective Date: June 4, 2026

At Oregon Energy Fund (OEF), we respect your privacy and are committed to protecting the personal information entrusted to us. This Privacy Policy describes how we collect, use, protect, and share information obtained through our programs, services, website, and fundraising activities.

Our Commitment to Privacy

Oregon Energy Fund does not sell, trade, or rent personal information to individuals, organizations, or businesses. We are committed to safeguarding the privacy of our donors, clients, volunteers, partners, and website visitors.

Information We Collect

Depending on your relationship with OEF, we may collect information including:

Donors and Supporters

- Name
- Mailing address
- Email address
- Telephone number
- Donation history and gift information
- Employer information for matching gift programs (if provided by donor)
- Payment information necessary to process donations

Program Participants and Applicants

- Name and contact information
- Household information
- Utility account information
- Information necessary to determine eligibility for assistance programs
- Information required to administer services, payments, and program reporting

Website Visitors

When you visit our website, we may automatically collect certain technical information, including:

- Internet Protocol (IP) address
- Browser type
- Device information
- Pages visited
- Date and time of visits
- Referral sources

This information helps us improve our website and understand how visitors use our online resources.

How We Use Information

We may use personal information to:

- Process donations and acknowledgments
- Administer assistance programs and services
- Verify eligibility for assistance programs
- Communicate with donors, clients, volunteers, and partners
- Respond to inquiries and requests
- Provide newsletters, updates, and fundraising communications
- Improve our programs, services, and website
- Meet legal, regulatory, accounting, and reporting requirements

Sharing Information

We do not sell, trade, or rent personal information.

We may share information only when necessary to:

- Process donations through secure payment processors
- Administer assistance programs and services
- Coordinate with utility providers or other program partners when required to deliver services
- Work with trusted vendors who provide services on our behalf, such as data management, email communications, website hosting, analytics, or payment processing
- Comply with legal obligations, court orders, or government requests

Any service providers with access to personal information are required to maintain appropriate safeguards and may use the information only for the services they provide to OEF.

Donor Privacy

Oregon Energy Fund values the trust of its supporters.

We do not share, sell, rent, or trade donor lists or donor personal information with other organizations.

Donors may request to be removed from mailing lists, email communications, or other fundraising solicitations by contacting us at any time.

Donors may also request that Oregon Energy Fund not share their personal information with third-party service providers except where necessary to process donations, administer services, comply with legal requirements, or carry out essential organizational operations. Oregon Energy Fund will honor such requests whenever reasonably possible and consistent with legal, contractual, and operational requirements.

Accessing and Updating Personal Information

Individuals may request access to the personal information maintained by Oregon Energy Fund and may request that inaccurate or outdated information be corrected or updated. Requests may be submitted using the contact information provided at the end of this policy. Oregon Energy Fund will make reasonable efforts to respond to such requests in a timely manner, subject to applicable legal, regulatory, audit, contractual, and recordkeeping requirements.

Program Participant Privacy

Oregon Energy Fund recognizes that applicants for assistance programs often share sensitive personal and financial information.

Information provided in connection with assistance programs is used solely for program administration, eligibility determination, service delivery, reporting, auditing, and related operational purposes. Access to this information is limited to authorized personnel, contractors, and partners with a legitimate business need.

Online Donations and Payment Security

Oregon Energy Fund uses secure third-party payment processors and industry-standard encryption technologies to protect financial transactions conducted through our website.

Credit card numbers, bank account information, and other payment credentials are processed through secure systems and are not retained by OEF except as necessary to complete transactions and maintain appropriate financial records.

Cookies and Analytics

Our website may use cookies and similar technologies to improve user experience and analyze website traffic.

Cookies may be used to:

- Remember website preferences
- Improve website functionality
- Measure website performance
- Analyze visitor activity and trends

Most web browsers allow users to manage or disable cookies through browser settings. Disabling cookies may affect certain website features.

Data Retention

Oregon Energy Fund retains personal information for as long as necessary to fulfill operational, programmatic, fundraising, legal, accounting, regulatory, and reporting obligations.

Donor and constituent records, including contact information, communication preferences, and giving history, may be retained to support ongoing relationship management, stewardship, fundraising activities, historical reporting, and organizational recordkeeping.

Program participant information is retained in accordance with applicable legal, contractual, audit, and program requirements.

When information is no longer needed for these purposes, reasonable steps are taken to securely dispose of or anonymize it.

External Links

Our website may contain links to external websites. Oregon Energy Fund is not responsible for the privacy practices, content, or security of third-party websites. We encourage users to review the privacy policies of any sites they visit.

Children's Privacy

Our website is not intended for children under the age of 13. We do not knowingly collect personal information directly from children through our website.

Changes to This Policy

Oregon Energy Fund may update this Privacy Policy from time to time to reflect changes in our practices, programs, technology, or legal requirements.

Any updates will be posted on this page with a revised effective date.

Contact Us

Questions about this Privacy Policy
or requests regarding personal information may be directed to:

Oregon Energy Fund
1020 SW Taylor Street, Suite 620
Portland, OR 97205

Phone: (503) 386-2124

Email: info@oregonenergyfund.org